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HELPING NEIGHBORS WITH SPECIAL NEEDS

Many neighborhoods in California are composed of populations that are diverse ethnically, culturally, and in age.

In order to ensure your neighborhood's ability to prepare for, respond to and recover from earthquakes and other disasters, you need to be aware of and sensitive to such differences.

For example, as you develop your neighborhood preparedness and response plan, you should consider the needs of seniors and those with hearing, mobility, speech, visual and other impairments. You also should consider the needs of children and persons who are not fluent in English.

This bulletin is designed to assist you in that effort.

SELECTING A TEAM

Your planning committee should identify a leader and team to assist neighbors with special needs.

The planning committee should review the surveys completed by neighbors who attended the organizing meeting. Possible coordinators include persons who have good administrative and leadership skills.

Other attributes the planning committee should consider in selecting a coordinator and team are:

Reducing the Risk in 1996



Monthly Preparedness Items and Actions

January
Understanding the Threat

February Start It Up

March
Neighborhood Hazard Reduction

April Community Resources

May

Neighborhood Emergency Supplies

June

Neighborhood Response Teams

July Skills Training

August Emergency Shelter

September Assessing the Damage

> October Search and Rescue

November Creative First Aid

December
Plan Your Drill

Published by the Governor's Office of Emergency Services

- Experience working with special needs populations
- ☐ Compassion and sensitivity
- ☐ Fluency in sign and/or other languages

PRE-QUAKE ACTIVITIES

The coordinator and team should start preparing for future earthquakes by involving those with special needs and by developing plans that will assist them. The team should review the surveys and canvass the neighborhood to:

- ☐ Identify persons who might need assistance
- List persons with hearing, mobility, speech or other impairments
- Determine residents who are not fluent in English and provide them with preparedness information in their languages
- Work with your local chapter of the American Red Cross to ensure that potential sheltering sites can serve persons with special needs
 - Locate other facilities that can provide shelter for and assist persons with special needs
 - ☐ Work with the hazard identification unit to assess, eliminate and mitigate hazards in the homes of those with special needs

 Determine which residents need special emergency supplies and equipment, 	what t whethe evacua
including: Medications Special foods Hearing aids	Assist deprive tems of electric
 □ Oxygen □ Wheelchairs □ Canes or walkers □ Monitors □ Other items □ Assist residents in assembling emergency kits □ Identify businesses, includ- 	☐ Help p out me ☐ Provid the op of she special ☐ Assist needs action ☐ Contact
ing pharmacies, that can replace damaged or lost equipment, medications and other items	regard condition
POST-QUAKE ACTIVITIES After the earthquake, members of your special needs team will have several duties. They should:	paredness for needs, includir hearing, mobing impairments, and Governor's Services, your Services or y
Account for everyone with a special need (the list of individuals with special needs developed before the quake should be used to ensure that each person's location and condition has been determined)	This document publication "Org Earthquake Preparations for preyou need to us sense in your re
Advise the first aid team regarding the injuries and conditions of those with special needs	
 Provide the light search and rescue team with the loca- tions of trapped individuals 	WHAT IS E
Advise those with hearing or visual impairments about the emergency and what is being done by the neighborhood response team	ESP is an awar to increase eart was develope Angeles. The Emergency Ser
☐ Ensure that residents who are not fluent in English are informed about the emer-	from Imperial, Mono, Orange, San Diego, S Barbara and Ve

gency, what is being done,

they should do and er or not they should ate

- persons who are ed of life support sysdue to disruption of cal power
- ersons who are withdications
- e information about ening and locations Iters to persons with needs
- persons with special in evacuation if such is necessary
- ct friends or relatives ing their location and on

ources on earthquake preor persons with special ng seniors and those with bility, visual and other are available through the Office of Emergency local Office of Emergency our local chapter of the Cross.

was adapted from the OES ganizing Neighborhoods for aredness.

and Bulletins are only sugeparing your neighborhood. se discretion and common lationships with neighbors.



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reness campaign designed hquake preparedness. ESP d by the County of Los e Governor's Office of rvices and representatives Inyo, Kern, Los Angeles, Riverside, San Bernardino, San Luis Obispo, Santa entura counties assist in the development of campaign materials and in coordination of the campaign.

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